

## COMPLAINT FORM

(Complete and send this form only if you wish to file a complaint regarding goods)

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## PRODUCT COMPLAINT

### CUSTOMER / BUYER

Title, first name and surname:

Permanent address:

Delivery address:

Contact: E-mail:

Phone:

I hereby file a complaint regarding the following product:

Product code and name:

Order number:

Purchase receipt number:

Date of order:

Date of delivery:

### DESCRIPTION OF THE DEFECT:

In case the complaint is resolved by refunding the purchase price or by granting an appropriate discount, I provide my bank account details:

BANK:

IBAN:

In , Date:

Customer's signature